

BEST ACHIEVING
COUNCIL OF THE YEAR



Barry Keel
Chief Executive

Plymouth City Council
Civic Centre
Plymouth PL1 2AA

www.plymouth.gov.uk/democracy

Date: 13-10-2011

Please ask for: Helen Wright, Democratic Support Officer
T: 01752 304022 E: helen.wright@plymouth.gov.uk

CUSTOMERS AND COMMUNITIES OVERVIEW AND SCRUTINY PANEL

Date: Monday 24 October 2011

Time: 4 pm

Venue: Council House, Next to the Civic Centre

Members:

Councillor Thompson, Chair

Councillor Peter Smith, Vice Chair

Councillors Mrs Beer, Mrs Bowyer, Churchill, Davey, Delbridge, Martin Leaves, Penberthy, Reynolds, John Smith and Vincent.

Co-opted Representative:

Dr A Jellings

Members are invited to attend the above meeting to consider the items of business overleaf.

Members and officers are requested to sign the attendance list at the meeting.

Please note that unless the chair of the meeting agrees, mobile phones should be switched off and speech, video and photographic equipment should not be used in meetings.

Barry Keel
Chief Executive

CUSTOMERS AND COMMUNITIES OVERVIEW AND SCRUTINY PANEL

AGENDA

PART I – PUBLIC MEETING

1. APOLOGIES

To receive apologies for non-attendance submitted by Panel Members.

2. DECLARATIONS OF INTEREST

Members will be asked to make any declarations of interest in respect of items on this agenda.

3. MINUTES (Pages 1 - 8)

The Panel will be asked to confirm the minutes of the meeting held on 12 September 2011.

4. CHAIR'S URGENT BUSINESS

To receive reports on business which, in the opinion of the Chair, should be brought forward for urgent consideration.

5. TRACKING RESOLUTIONS AND FEEDBACK FROM THE OVERVIEW AND SCRUTINY MANAGEMENT BOARD (Pages 9 - 10)

The panel will monitor the progress of the previous resolutions and receive any relevant feedback from the Overview and Scrutiny Management Board.

6. STRATEGIC FRAMEWORK FOR INFORMATION AND ADVICE SERVICES FRAMEWORK (Pages 11 - 18)

The panel will consider the strategic framework for information and advice services framework.

7. SERIOUS ACQUISITIVE CRIME FIGURES (Pages 19 - 24)

The panel will receive a report on the serious acquisitive crime figures.

8. WORK PROGRAMME (Pages 25 - 26)

The panel will review its work programme 2011/12.

9. EXEMPT BUSINESS

To consider passing a resolution under Section 100A(4) of the Local Government Act 1972 to exclude the press and public from the meeting for the following item(s) of business on the grounds that it (they) involve(s) the likely disclosure of exempt information as defined in paragraph(s) of Part I of Schedule 12A of the Act, as amended by the Freedom of Information Act 2000.

PART II (PRIVATE MEETING)

AGENDA

MEMBERS OF THE PUBLIC TO NOTE

that under the law, the Panel is entitled to consider certain items in private. Members of the public will be asked to leave the meeting when such items are discussed.

NIL.